
MEMORANDUM OF UNDERSTANDING (MoU)

PURPOSE

Whereas the First Party, with the objective of social welfare, intends to provide employment opportunities to the Second Party by using the internet, mobile technology, social media, online search platforms, and other digital platforms, subject to the following terms and conditions:

TERMS AND CONDITIONS

1. The First Party, under the name **QuVikme Tech Solutions Private Limited**, has initiated a social welfare activity. Since the First Party possesses knowledge related to IT, mobile application development, and website development, it has developed a mobile application and a website **www.quvikme.com** for self-sustenance and for generating employment opportunities for vendors through digital platforms.
2. The mobile application and website developed by the First Party operate on **Firebase**, a backend cloud computing service and application development platform provided by Google, which hosts databases, services, authentication, and integration for various applications.
3. Through the mobile application and website, the First Party provides work opportunities to vendors such as domestic workers, plumbers, electricians, AC repair technicians, gas repair technicians, carpenters, laptop repair technicians, photographers, priests, washing machine and refrigerator repair technicians, cooks, and other household service providers using the internet and digital platforms.
4. The First Party, with a social welfare perspective, has conducted a survey and identified that many skilled vendors remain unemployed due to a lack of knowledge about online work platforms and high market competition. To maintain the mobile application and website and to pay staff salaries as well as for the livelihood of the First Party, a certain commission amount shall be deducted from the vendor's earnings, of which the Vendor is fully aware.
5. All payments for work assigned to the Vendor through the mobile application or website shall be processed **only through the QuVikme mobile application**, and the Vendor has prior knowledge of the same.
6. The Vendor must be an **experienced, skilled professional** with a minimum of **two (2) years of experience**. After purchasing the subscription and accepting all terms and conditions, the Vendor must register on the mobile application by uploading Aadhaar Card details, a photograph, and completing mobile OTP verification. Only after successful registration will work be assigned as per the Vendor's skill category.
7. The First Party is only responsible for providing work through the mobile application and website. After the work assignment, all responsibility related to the execution of the work shall solely lie with the Vendor, and the First Party shall not be held liable in any manner.
8. As per the terms of the Quvikme mobile application, the commission amount shall be deducted by the First Party through the application, and the remaining amount shall be paid to the Vendor. The Vendor has prior knowledge of the same.

9. Only after verification of the Aadhaar Card, photograph, OTP, and registration form shall the Vendor be included in the mobile application vendor list.
10. The Vendor shall use **wallet payment (e-wallet)** through the mobile application. Maintaining a minimum balance of **INR 500** in the wallet is mandatory. Withdrawal of funds shall be permitted only when the minimum balance condition is met. Wallet withdrawals shall be processed approximately within **2 to 4 days**, as this is a secure, cashless, and fast digital transaction system.
11. After work is assigned, the Vendor shall not negotiate payments directly with customers, shall not commit any fraud against the First Party, and shall not consume alcohol, smoke, or use abusive language while going to or performing the work. If such misconduct is found, the Vendor shall be suspended and legal action shall be taken. Any complaint by the Vendor must be registered through the mobile application only. All financial transactions shall strictly be conducted through the First Party's mobile application.
12. If it is found that the Vendor has committed fraud, breach of trust, or has directly contacted customers to divert work obtained through the mobile application, or has indulged in misconduct, a criminal case for cheating shall be initiated against the Vendor. The Vendor acknowledges and accepts this condition.
13. If it is found that the Vendor has registered on the **www.quvikme.com** mobile application and has sent another person to perform the assigned work, such Vendor shall be immediately suspended and removed. Any malpractice or misconduct shall invite appropriate legal action.
14. The Vendor shall strictly comply with all the above terms, conditions, and instructions issued by the First Party.

Quvikme Tech Solutions Private Limited

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